


#LOOKFORPROPERTYMARK

This agency works  
to a **higher standard**  
so that its customers  
are **Propertymark**  
**Protected.**

We are members of

propertymark

endorsed by

move 

“

The regulation of letting agents is a work in progress. In the meantime there are membership bodies such as Propertymark who continue to ensure excellent practice, and their member agents absolutely have to have qualifications and adhere to strict codes of conduct.

Using a Propertymark Protected member mitigates the chance of issues arising. You can feel more confident about your lettings agency, knowing they're part of a professional body designed to meet high standards and service. Do look out for them, those are the ones you want to be working with.

Check out the extensive range of landlord and tenant guides on our website: [propertymark.co.uk/consumer-guides](https://www.propertymark.co.uk/consumer-guides)

## FIND AN EXPERT

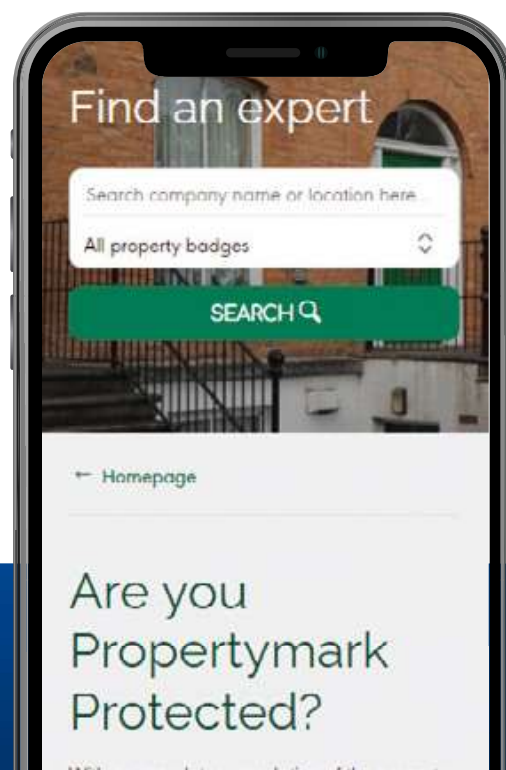
Our experts are spread across the UK so our *Find an expert* search will help you locate your nearest agent. Look for the blue ARLA Propertymark Protected logo to ensure your letting agent is regulated.

[PROPERTYMARK.CO.UK/FIND-AN-EXPERT](https://www.propertymark.co.uk/find-an-expert)



## PHIL SPENCER

Founder of Move iQ and popular presenter of Channel 4's Location, Location, Location.



# What makes this ARLA Propertymark Protected letting agent different?

---

## 1 BACKED BY CLIENT MONEY PROTECTION

Propertymark Protected agencies hold client money in a separate client account which we inspect every year. In simple terms your money is safe should an agent unexpectedly go bust or commit theft.

## 2 INTEGRITY

ARLA Propertymark letting agents are experienced and qualified professionals who undertake regular training to stay up-to-date with complex legislative changes and industry best practice.

## 3 PEACE OF MIND

They hold the correct insurance and protection by being fully regulated by Propertymark. They also abide by a nationally recognised Code of Practice.

## 4 COMPLAINTS PROCEDURE

Ruling on complaints through independent ombudsman services to ensure an impartial outcome.

---

arla | propertymark

PROTECTED

LETTING AGENTS

Our regulation stretches across the property sector. Look for the **blue ARLA Propertymark** logo when choosing a **letting agent**.

MORE INFORMATION

Google

4.9 ★★★★★

Scan the QR code to find out more about Propertymark Protection and what it means for you.





## PROPERTYMARK ARE ON INSTAGRAM

Our Instagram account is there to give you help and advice whilst navigating the world of buying, selling and renting.

[@PROPERTYMARKUK](#)

[#LOOKFORPROPERTYMARK](#)